



CYKEL-
TAXI



GUIDE 2014







COPENHAGEN IS A **CITY OF CYCLISTS**

Cycling is healthy, it benefits the environment, and cyclists give Copenhagen a unique identity putting our capital on the map. We're proud of our cyclists – and we want to be the world's best city for cyclists!

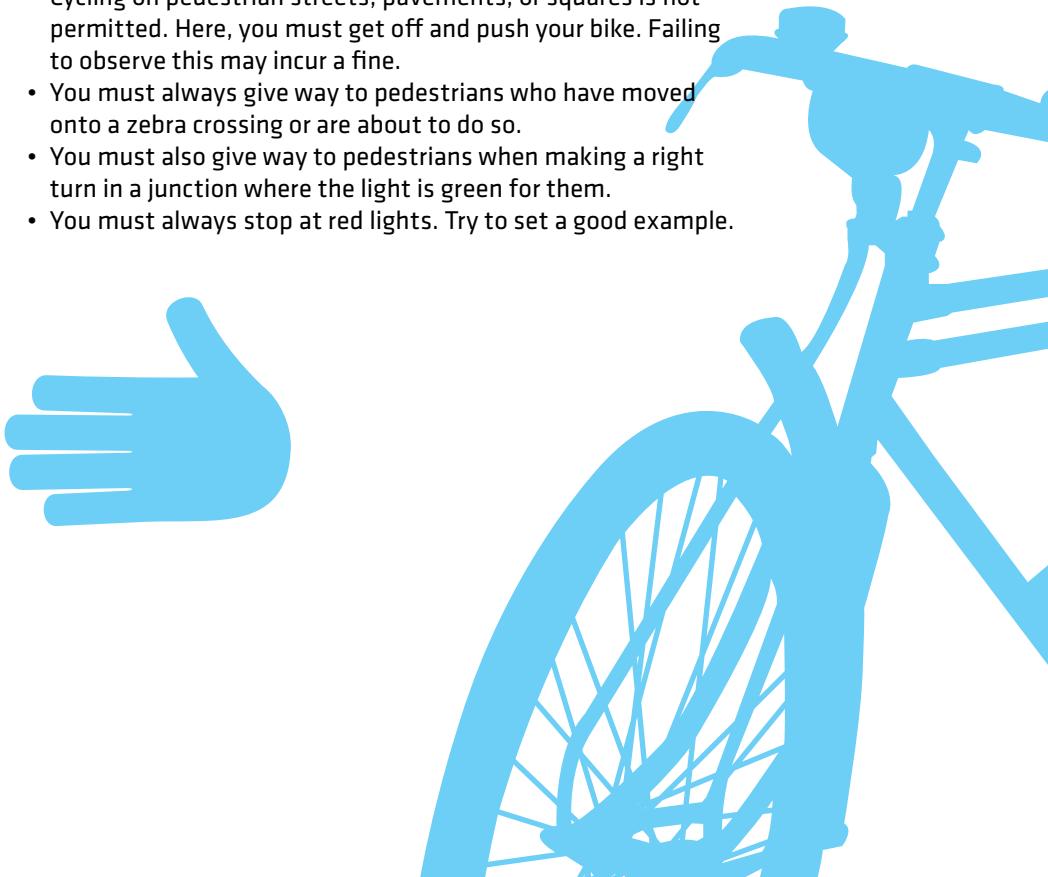
As a bike taxi operator, you're helping to market Copenhagen as a city willing to accommodate bicycles and cyclists. You're offering a green alternative to the car, and people appreciate the service you provide.

This folder contains information about the Highway Code, about the fixtures necessary for your bike taxi, as well as recommendations on good practice when you're riding in the street. Please remember that a permit from the City of Copenhagen is required to operate a bike taxi in Copenhagen.

INFORMATION ON THE DANISH ROAD TRAFFIC ACT

The Road Traffic Act applies to everyone – including you. By observing the law, you show both your customers and your fellow road users that you're a responsible person.

- Always put out your hand to signal a right/left turn.
- Raise your right hand when stopping.
- As a minimum, always keep both feet on the pedals and one hand on the handlebars.
- Counter flow cycling is only permitted where there is a 'gælder ikke cykler' (bikes exempted) sign.
- Cycling on pedestrian streets, pavements, or squares is not permitted. Here, you must get off and push your bike. Failing to observe this may incur a fine.
- You must always give way to pedestrians who have moved onto a zebra crossing or are about to do so.
- You must also give way to pedestrians when making a right turn in a junction where the light is green for them.
- You must always stop at red lights. Try to set a good example.



REQUIREMENTS REGARDING THE APPLIANCES FOR YOUR BIKE

In Denmark, the law sets out how a bike must be equipped – the same rules apply to bike taxis. In other words, these requirements are mandatory, and you're liable to a fine if you fail to comply with them.

It's your responsibility as the user of the bike to ensure that current legislation is observed.

About you

Excluding yourself as the rider of the bike, you are permitted to carry as passengers a maximum of two adults and one or two children below the age of 8. You must be aged 15 to operate a bike taxi.

Your bike

- Must include fixtures to allow the restraining of children below the age of 8.
- Must not have more than four wheels.
- Must not be wider than 1.25 metres.
- Must not be longer than 3.5 metres.
- Must be fitted with both a back-pedal brake and a handbrake.
- Must be fitted with front and rear lights. Front lights must have a white or yellowish light and the rear light must be red. If the width of the bike exceeds 1 metre, two back lights

must be fitted.

- Must, as a minimum, be fitted with two white reflectors to be visible from the front, and, as a minimum, with two red reflectors visible from the rear.
- Must, as a minimum, also be fitted with two yellow reflectors that move when the bike is moving and are visible from the rear. These could e.g. be the ones fitted to the pedals.
- Must have at least one yellow reflector on each tyre visible from the sides or have white reflective tyres or wheel rims.
- Must have an audible bell positioned on the handlebars. You must not use a horn or other types of sound signal.
- If your bike has an auxiliary power unit fitted, the unit must be limited to a 250W output.
- Your auxiliary power unit must only be activated at or below the speed of 25 km/h and then only when the pedals are being trod.



RECOMMENDATIONS ON GOOD PRACTICE FOR THOSE OPERATING A BIKE TAXI

People visiting Copenhagen want to retain pleasant memories of their experience. You will help to ensure this by observing a few simple recommendations. Satisfied customers will return – or recommend you to their friends!

A smile combined with an obliging nature will get you happy customers. Be responsible in respect of your customers and keep off alcohol or other intoxicants until you're off-duty.

It's a good idea to find out where the tourist attractions are located – so that you can tell your customers about them on the way, but also in order to enable you to get to them quickly.

Try to get to know the city before picking up customers. In this way, you'll be able to avoid major roadworks and the most congested areas.

Don't shout at people – it's likely to appear provocative and is generally considered bad manners.

Queue-jumping

Don't snatch customers from your colleagues. It's unprofessional behaviour and leaves a bad impression with the people witnessing it. Always use the bike taxi ranks in Red Zone if you have a permit to operate there. People will easily find you if they want to go for a ride.

Good bike taxi practice

When dropping off customers, always pull over making sure that you're not blocking the road or bicycle path thereby inconveniencing others. This makes people irritated and you risk having your customers knocked over by fellow road users. Pull over if a queue of cyclists is forming behind you.

Consider the rush hour periods and find alternative routes to the most popular cycle tracks. In this way, your customers will get to see other parts of our beautiful city and you avoid getting stuck in exasperating queues.

Thank you for helping to make Copenhagen an even better city of cyclists.

Yours faithfully,
The City of Copenhagen
and Copenhagen Police

A BETTER CITY FOR CYCLISTS MAKES A MORE LIVEABLE CITY

For queries about Copenhagen bike taxies, please contact:

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